

Quick Guide on How to Use Our Mobile App

Sign up!

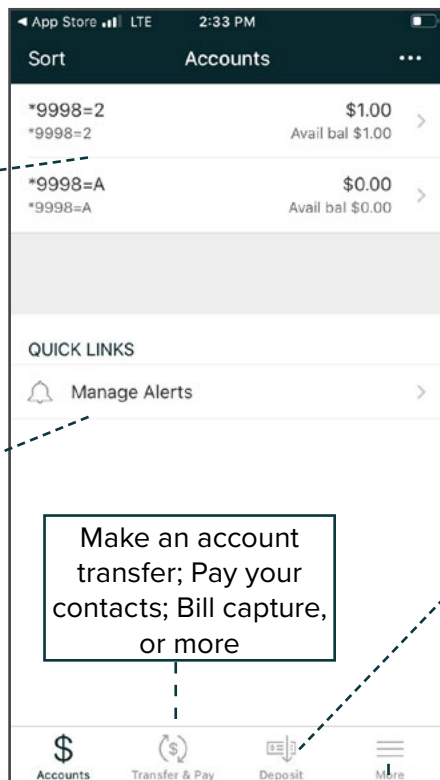
- You will want to be sure you are enrolled in online banking. Go to www.eastriverfcu.com and click on the “Sign Up”. **Make sure you have your account number and last 4 digits of primary account holder’s social security number which are needed to create an account.**
- Follow the on-screen instructions. It’s that easy!

Download!

- You can download the mobile app for either Apple or Android in their respective app stores. Just search for “East River Federal Credit Union”.

Log in!

- You will use your user name and password you created for online banking to log into your app.

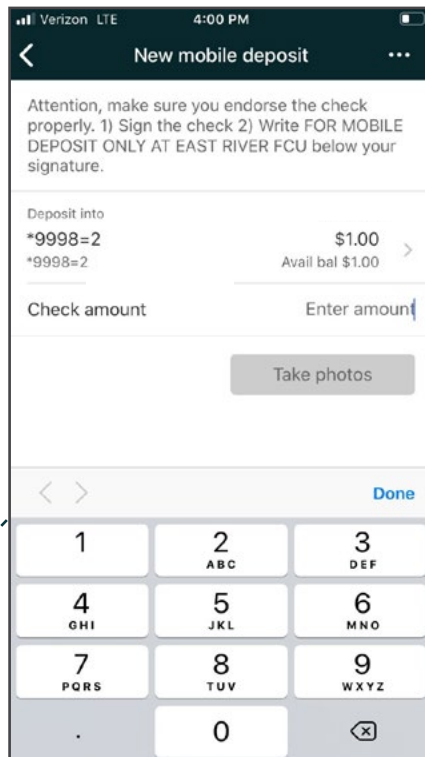


Displays your accounts. Tap to see transaction history

Tap to enable/disable push notifications to your phone

Make an account transfer; Pay your contacts; Bill capture, or more

You can also activate Instant Balance, touch ID login, and utilize a list of important links



To make mobile deposits:

- Endorse the check properly by signing your name and writing for “For mobile deposit only at East River FCU”
- Then select the account you want to deposit it into and the amount of the check
- You then will take photos of the check with your phone

Security tips for online banking

- **Always use secured Wi-Fi when utilizing any banking website or app!** Never use public Wi-Fi, it’s usually the free Wi-Fi at hotels, restaurants or coffee shops, when accessing your accounts; Use your phone’s data plan instead of free Wi-Fi or use a secured network
- Make sure you have the latest anti-virus software and malware; You should also have a strong password on your home network, personalized SSID and encryption enabled

